

ADNAM'S.

SOUTHWOLD

Accessibility Guide for The Five Bells

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Contact for accessibility enquiries: Duty Manager



Welcome

The Five Bells Inn is a characterful country pub located a stone's throw from the Suffolk village of Wrentham and within easy reach of Southwold.

With its open fires and wooden beams, it's a cosy place to enjoy the finest Suffolk beers and also delicious home-cooked, locally sourced food.

We have 3 recently refurbished en-suite rooms situated adjacent to the main pub building. At the back of the pub, there is a 2.5 acre field with a caravan site (mostly seasonal pitches) with access to showers, waste disposal and wc facilities. There's also a large pub garden with benches and plenty of room for children to play. Families and dogs are welcome. All of our rooms are dog-friendly.

At a Glance

Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
 - Bedroom: 2
 - Bar Area
 - Restaurant
 - Dining Table
 - Main Bar
 - Disabled toilet
 - Beer Garden
 - Smoking area
 - Outside Seating Area

Bedrooms

- We have non-allergic bedding.

Level access bedrooms

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.

Hearing

- The (bedroom) TVs have subtitles.

General

- There is at least 1 public toilet for disabled visitors.
- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Southwold Road
Wrentham
NR34 7JF



Travel by public transport

- You can get to The Five Bells by bus.
- The nearest bus stop is on Southwold Road, Wrentham. The bus stop is 0.4 miles / 0.6 km from The Five Bells.



Travel by taxi

- You can get a taxi with Southwold Private Hire by calling 01502 725758.
- You can get a taxi with NKS Private Hire by calling 01502 450276. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with PJ's by calling 01502 719718. The taxi company has a wheelchair accessible vehicle.



Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. The route is 1190mm wide, or more.
- The free car park at the front of the property has level access to the main entrance and is suitable for wheelchair users to access.



Exterior With Boat



Car Park Entrance



Front entrance

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 2000mm wide, or more.



Main entrance

- The main entrance has level access.
- There is a permanent ramp.
- The door is 880mm wide.
- The main door is side hung and manual.
- A spacious car park on one level leads to an entrance with a small lobby and two doors. There is a small lip/step on the first entrance door which has a permanent

concrete ramp in place for ease of access. The outer entrance door is 880mm and the inner door is 840mm.



Entrance 1



Entrance 2



Entrance Interior

Getting around inside



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are LED and traditional filament. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- Guests can be provided with details of our cleaning products.
- We can move the bedroom furniture, to improve accessibility.



Accessible bedrooms

Accessible bedroom 2

- The route to the bedroom is 1820mm wide, or more. The bedroom door is 790mm wide. There is 1820mm at the side of the bed. The bed is 460mm high. There is 210mm under the bed.
- The bedroom is double. The bedroom has an interconnecting room. The bathroom is ensuite. The bathroom door is 800mm wide.
- The bathroom has a separate shower. The direction of transfer onto the toilet is to the front only. There is 360mm at the side of the toilet.
- There is 880mm in front of the toilet. The toilet seat is 430mm high.
- The basin is 810mm high. There is space under the basin, with no pedestal or boxing.
- There is an unrestricted route from the main entrance to our rooms which is separate from the main building. There is slight slope on the approach to the rooms.



Accommodation Exterior



Accommodation Access From Car Park



Room 2 1



Room 2 2



Room 2 3



Room 2 4



Room 2 Bathroom 1



Room 2 Access Route



Room 2 Access Route 1



Room 2 Access Route 2



Room 2 Doorway 1



Room 2 Doorway 2



Room 2 Bathroom Door 1



Room 2 Bathroom 2



Room 2 Bathroom 3



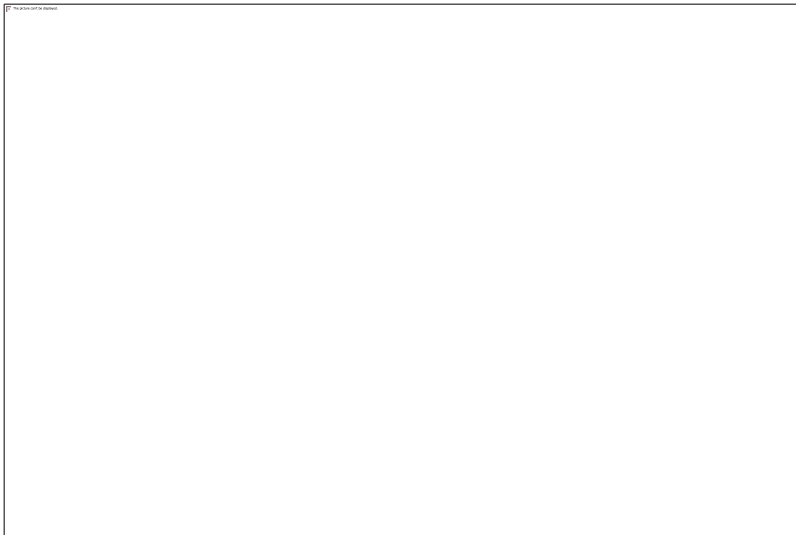
Room 2 Bathroom Door 2



Bar

Main Bar

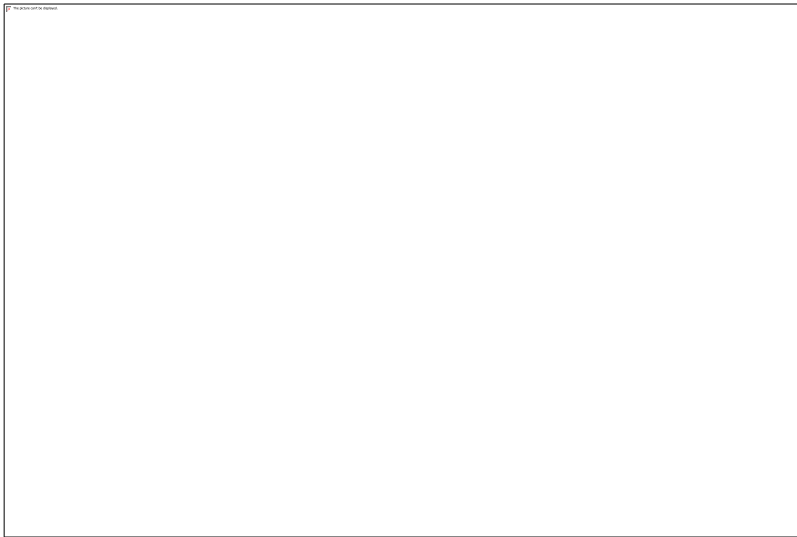
- From the main entrance to the bar, there is level access. The route is 860mm wide, or more.
- The door is 840mm wide.
- The bar is directly in front of you as you enter the property. There is a tiny lip (20mm) as you leave the entrance area and enter the bar area. Once inside the bar is spacious and all on one level.



Bar 1



Bar 2



Bar 3

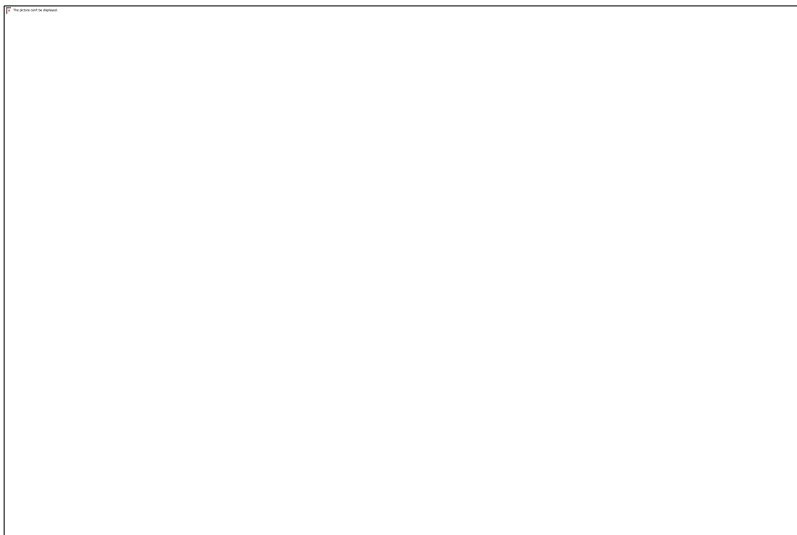


Bar 4

Public toilet

Disabled toilet

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The route is 770mm wide, or more.
- The toilet door is 850mm wide.
- The direction of transfer onto the toilet is to the front only.
- There is 1370mm in front of the toilet. The toilet seat is 480mm high. The toilets have handrails.
- There is unrestricted access from the bar and eating areas to the toilets. It is all level access apart from a very small lip (20mm) at the entrance to the toilet area.



Access To Toilets



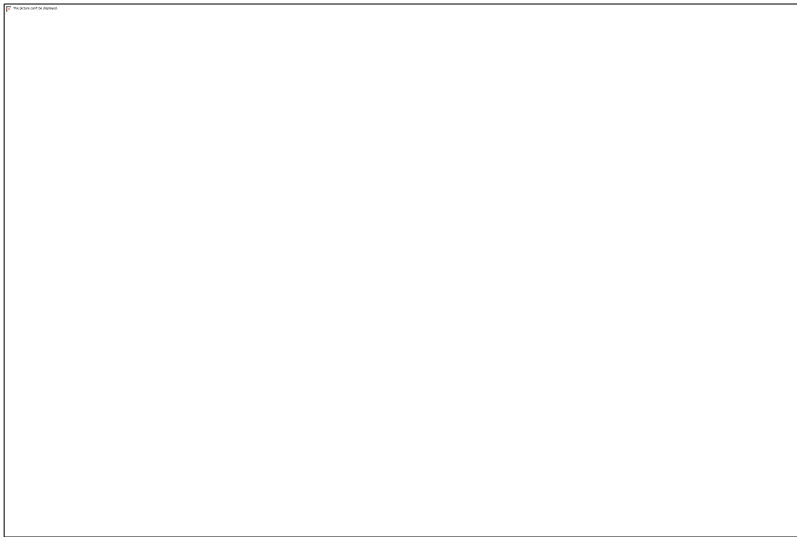
Toilet Area Door



Toilet Entrance 1



Toilet Entrance 2



Toilet 1

Place to eat and drink

Bar Area

- From the main entrance to the dining area, there is level access. The route is 840mm wide, or more. To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat, low sodium and vegan specific diets.
- Our eating areas are all on one level and have enough space for wheelchair users to move around easily. Our menu is varied, changes regularly and can cater for most dietary requirements.



Bar Area



Bar Area 1



Bar Area 2



Bar Area 3

|| Place to eat and drink

Restaurant

- From the main entrance to the dining area, there is level access. The route is 840mm wide, or more. To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat, low sodium and vegan specific diets.
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Dining Area 1



Dining Area 2



Dining Area 3



Dining Area 4



Dining Area 5



Dining Area 6



Dining Area 7



Dining Area 8



Dining Area 9

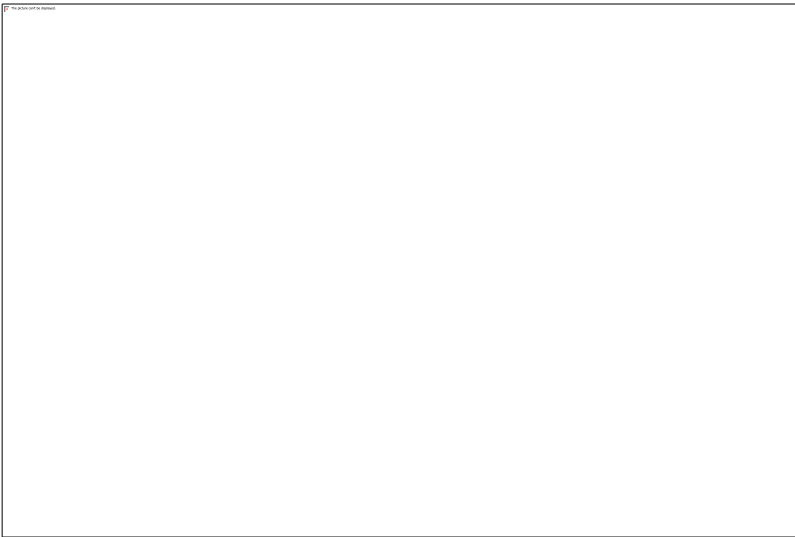
Getting around outside

Beer Garden

- From the main entrance to the gardens, there is level access.
- There is a permanent ramp.
- The route is 1150mm wide, or more.
- The beer garden is next to the car park and main entrance of the property. It is a large grassed area with seating and tables. There is also seating in a tarmacked area of the garden which can be accessed without going over grass.



Front with garden



Garden 1

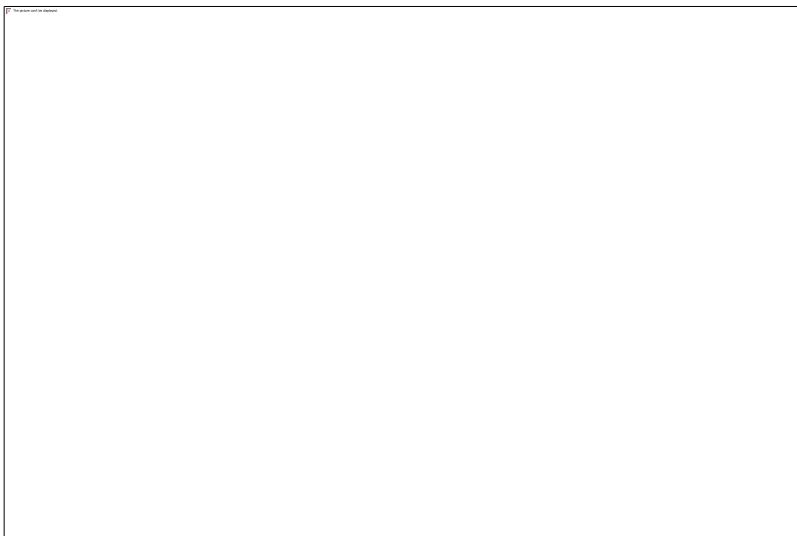


Garden 2

Smoking

Smoking area

- From the main entrance to the smoking area, there is level access. The route is 1150mm wide, or more.
- The entrance is 2200mm wide.
- The smoking area has a shelter.
- There is a smoking area adjacent to the entrance of the property. There are no steps or slopes en route to the smoking area from either the car park or entrance to the property.

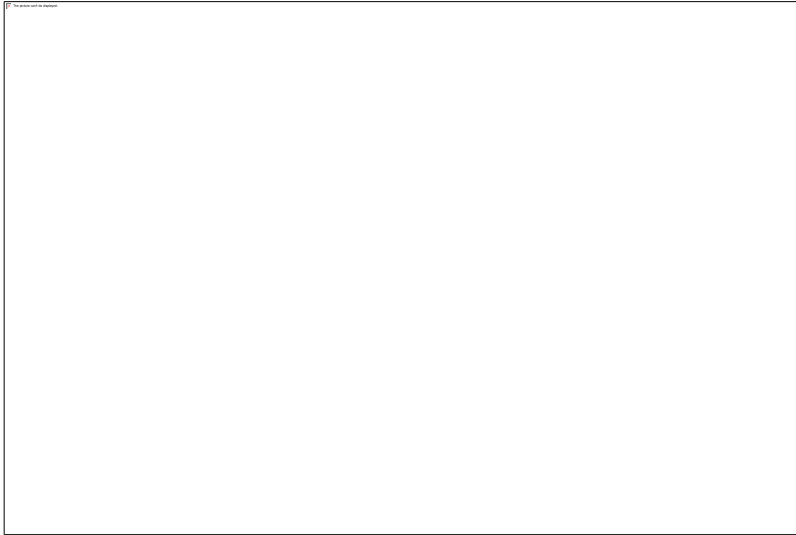


Smoking Hut From Distance

Terrace

Outside Seating Area

- From the main entrance to this area, there is level access. To get to a table, there are no steps.
- There is a terrace area directly outside the front of the venue.



Terrace seating area

Customer care support

Customer care support

- Staff are available 24 hours a day.
- A member of staff is available 24 hours a day - Contact numbers are in residents rooms.